

Qualification: B.Com (Hons.) from Kolkata University in 1981

Professional qualification: Business Management from IIM Kolkata & XLRI Jamshedpur

Certification includes:

- Lead Auditor of Information Security Management System ISO 27K from BSI
- Lead Auditor of Quality Management System ISO 9K from BSI
- Internal Auditor of IT Service Management System – ISO 20K
- Process Professional (CPP@) from BP Group
- Trainer of Quality Education System by Philip Crosby Associates

Present Job description: Chief Operating Officer

Previous experience Summary:

Arindam is having total experience of over 34 years and details of his previous experience is described below:

Consultant & Mentor - Delivery Excellence, Project Management, Quality Assurance (CMMI / ISO 9001), Information Security (from August 2016 till December 2016)

Ericsson India Global Services (from May 2011 till July 2016)

General Manager & Head Audit & Compliance (From January 2015 to July 2016)

General Manager & Head – Delivery Excellence (From May 2011 to December 2014)

Tech Mahindra (from July 2006 till May 2011)

Business Consultant – Business Operations (From July 2009 to May 2011)

Head of Quality (APAC & BT Global Services) (From July 2006 to June 2009)

SkyTech Solutions (from July 2004 till July 2016)

Head of Corporate Quality & Testing, Process Automation & Information Security Implementation (From July 2004 to July 2016)

HCL Infosystems & HCL Technologies (from August 1982 till June 2004)

Delivery Head/ Management Representative (MR) & Head of Quality (Last assignment)